



Burlington Laser  
Eye Centre

Dear Beenu,

I just want to express my deepest gratitude and appreciation for creating such an incredibly warm and inviting workspace for our Cataract and Refractive Surgery Clinic. We are constantly receiving praise from our patients and referring doctors.

I have been building clinics for close to 24 years in Canada, the US and Europe and have personal experience with more than 100 locations, so when I say that it was a true pleasure, please do not take this compliment lightly. The difficulty that I have found repeatedly is that aesthetic form and function do not always go hand in hand, with the designer understanding how to create an appealing environment for patients but not one that provides an efficient patient flow to enhance their experience and allow the staff be most effective. Thankfully Beenu, you were easily able to understand this balance and create an environment that both patients and staff alike are positively impacted.

Perhaps most importantly, is the comfortable feeling I have when I work at the clinic caring for my patients. You have created a truly professional environment and the surgical patient flow is exemplary. Lastly, you managed to control our build-out costs, a feat that many others before you have repeatedly been unable to accomplish.

Once again, just a brief note to thank you for your expertise and insights, it was definitely my least stressful clinic construction. I have already recommended you to a number of colleagues. I know you will be very successful.

Warmest wishes,

Jeff

Jeffery J. Machat MD  
Medical Director  
Burlington Laser Eye Clinic

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